

Diakonhjemmet Hospital

Overall Strategy 2021-2027

1. We are a modern local hospital with specialized functions

- We treat patients with safety, care, and high quality.
- We implement efficient digital solutions.
- We are an attractive workplace with a good working environment.

Diakonhjemmet Hospital meets the population's need for safe and high-quality healthcare services. We are technologically advanced for the benefit of patients, partners, and employees. Digitalization simplifies tasks and frees up resources for more patient care. Our work environment is characterized by openness, trust, and engagement, attracting the best professionals. Employee competence is the guarantee of quality for our patients.

2. We start with the patient's perspective

- We implement holistic patient pathways.
- We are specialists in collaboration.
- We are visible and accessible.

Diakonhjemmet Hospital provides the healthcare services for the patient. Through dialogue, active involvement of patients and their families, and shared decision-making, we provide coordinated and effective services. We are open and transparent about our services and the quality of treatment. With our specialized expertise, we offer holistic and seamless services to vulnerable groups and patients with complex and multifaceted needs. The hospital is a bridge-builder for collaboration across healthcare levels, involving private, public, and nonprofit actors, as well as Diakonhjemmet's other establishments.

3. We are developing the healthcare of the future

- We conduct patient-centered research that improves clinical practice.
- We are a platform for innovative solutions and sustainable healthcare.
- We do more for many.

Diakonhjemmet Hospital is a forward-thinking contributor that, through research and innovation, shapes the future of healthcare. We cultivate recognised professional networks and communities and create new ones by integrating education, professional development, and research. We invest in modern infrastructure and have an interdisciplinary, knowledge-based practice that provides sustainable healthcare services, educates the healthcare professionals of the future, and contributes to renewal and growth. Effective leadership, streamlined operations, appropriate organization, and responsible resource management empower us to extend our services, assume greater societal accountability, and provide better healthcare to more people.